



CITY COUNCIL

Committee of the Whole

Monday, August 13, 2007

Agenda

5:00p.m.

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|---|----------------------|
| I. City Business Plan | 5:00 p.m. |
| -Plan overview provided by the Managing Director | |
| -Discussion of the role Council will play. | |
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II. Call Center Review |
5:30 p.m. |
| -Analysis of Workflow | |
| -Call Responsibility (Who takes responsibility for managing complaints) | |
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III. Final Review of Housing Permit Processes |
6:30 p.m. |
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V. Agenda Review |
7:00 p.m. |